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Also admitted in Massachusetts

March 5, 2021

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report <u>February 2021</u>

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for February 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Didder Veede

Heidi J. Seddon

March 5, 2021 Date

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Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 8/13/19

Customers Newly Added to AMP Agreement TBD	39 3,334 005 206 12 19 772 457 001 64 006 \$303,331 153 \$3,573,090 79 \$1,072 81 397,866 20 \$119	YTD 2018 3,320 5,664 368 3,820 1071 \$3,138,941 \$48,565,131 \$1,235
Customers Newly Added to AMP Agreement TBD	005 206 12 19 772 457 01 64 006 \$303,331 53 \$3,573,090 779 \$1,072 881 397,866 20 \$119	5,664 368 3,820 1071 \$3,138,941 \$48,565,131
Customers Removed - Complete 23 26 7 3 42 79 59 32 23 43 Customers Removed - Defaulted 299 220 115 472 205 211 129 327 334 479 Customers Removed - Cancelled 80 55 76 48 97 167 92 108 62 121 Total Customer Payments \$145,072 \$170,527 \$87,284 \$74,726 \$221,913 \$279,168 \$348,853 \$403,711 \$3,448,004,473 \$4,47677 \$4,368,631 \$3,925 Average Amount to be Forgiven For All Participating customers \$4,678,998 \$4,168,577 \$3,045,371 \$3,482,562 \$3,902,809 \$4,337,004 \$4,400,473 \$4,476,77 \$4,368,631 \$3,925 Average Amount to be Forgiven For All Participating customers \$1,552 \$1,398 \$1,530 \$1,454 \$1,171 \$1,143 \$1,126 \$1,107 \$1,997 \$1,088 \$1 Average arears balance not for all RI AMP customers TBD TBD <	12 19 72 457 01 64 06 \$303,331 53 \$3,573,090 79 \$1,072 81 397,866 20 \$119	368 3,820 1071 \$3,138,941 \$48,565,131
Customers Removed - Defaulted 299 220 115 472 205 211 129 327 334 479 Customers Removed - Cancelled 60 55 76 48 97 167 92 108 62 121 Total Customer Payments \$145,072 \$170,227 \$87,284 \$74,726 \$221,913 \$279,168 \$348,853 \$403,711 \$344,804 \$404,746 \$354, Average Amount to be Forgiven For All Participating Customers \$1,652 \$1,398 \$1,530 \$1,454 \$1,171 \$1,143 \$1,125 \$41,077 \$1,088 \$1 Average Amount to be forgiven for all Participating customers \$1,552 \$1,398 \$1,530 \$1,454 \$1,171 \$1,143 \$1,125 \$47,770 \$4,268,631 \$39,271 \$38 Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$1,632 \$1,632 \$1,632 \$1,632 \$1,624 \$1,605 \$1,533 \$1,475 \$1,424 \$11 \$11 \$1,21	72 457 01 64 06 \$303,331 53 \$3,573,090 79 \$1,072 81 397,866 20 \$119	3,820 1071 \$3,138,941 \$48,565,131
Customers Removed - Cancelled 80 55 76 48 97 167 92 108 62 121 Total Account to be Forgiven For All Participating Customers \$145,072 \$170,527 \$87,284 \$74,726 \$221,913 \$279,168 \$348,853 \$403,711 \$344,804 \$404,746 \$354, Total Amount to be Forgiven For All Participating Customers \$4,676,877 \$3,045,371 \$3,482,562 \$3,902,809 \$4,371,037 \$4,447,677 \$4,486,478 \$3,925,692 \$4,300,473 \$4,447,677 \$4,486,677 \$3,045,371 \$3,482,562 \$3,902,809 \$4,371,037 \$4,447,677 \$4,386,8631 \$3,925,692 \$4,337,004 \$4,406,677 \$3,045,371 \$3,482,561 \$437,007 \$4,386,8631 \$3,925,691 \$4,392,651 \$437,007 \$4,386,8631 \$3,902,809 \$4,474,677 \$1,438 \$1,126 \$1,107 \$1,097 \$1,088 \$1,107 \$1,097 \$1,088 \$1,107 \$1,097 \$1,088 \$1,107 \$1,097 \$1,088 \$1,107 \$1,097 \$1,088 \$1,107 \$1,097 \$1,0	01 64 06 \$303,331 53 \$3,573,090 79 \$1,072 81 397,866 20 \$119	1071 \$3,138,941 \$48,565,131
Total Customer Payments \$145,072 \$170,527 \$87,284 \$74,726 \$221,913 \$279,168 \$348,853 \$403,711 \$344,804 \$404,746 \$354, \$354, \$354,779,998 \$4,678,998 \$4,678,998 \$4,214,284 \$4,168,577 \$3,045,371 \$3,482,562 \$3,390,04 \$4,400,473 \$4,474,677 \$4,368,631 \$324,670,998 \$4,678,998 \$4,214,284 \$4,168,577 \$3,045,371 \$3,482,562 \$3,390,04 \$4,400,473 \$4,476,67 \$4,368,631 \$3,920,809 \$4,337,004 \$4,400,473 \$4,476,67 \$4,688,631 \$3,920,809 \$4,337,004 \$4,400,473 \$4,476,67 \$4,468,577 \$3,045,371 \$3,482,562 \$3,920,089 \$4,337,004 \$4,400,473 \$4,476,67 \$4,688,631 \$3,932,018 \$1,171 \$1,143 \$1,126 \$1,171 \$1,443 \$1,126 \$1,171 \$1,443 \$1,126 \$1,371 \$3,482,651 \$489,371 \$438, \$438,631 \$403,711 \$4,866,31 \$3,937,104 \$43,927 \$44,921 \$41,937 \$42,451 \$41,937 \$42,451 \$41,921 \$43,937 \$44,856	06 \$303,331 53 \$3,573,090 79 \$1,072 81 397,866 20 \$119	\$3,138,941 \$48,565,131
Total Amount to be Forgiven For All Participating Customers \$4,678,998 \$4,214,284 \$4,168,577 \$3,045,371 \$3,482,562 \$3,902,809 \$4,337,004 \$4,400,473 \$4,447,677 \$4,368,631 \$3,925, \$3,925, Average Amount to be forgiven for all participating customers \$1,552 \$1,398 \$1,530 \$1,454 \$1,171 \$1,143 \$1,126 \$1,107 \$1,097 \$1,088 \$1, 489,371 \$44,400,473 \$4,447,677 \$4,368,631 \$3,925, \$1,925 \$1,143 \$1,126 \$1,107 \$1,097 \$1,088 \$1, 1097 \$1,088 \$1, 1097 \$4,2651 489,371 438, Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$1,624 \$1,254 \$1,195 \$1,422 \$1 Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$1,632 \$1,624 \$1,605 \$1,533 \$1,475 \$1,424 \$1 Average arrears balance not yet forgiven TBD TBD TBD TBD TBD \$1,632 \$1,605 \$1,533 <	53 \$3,573,090 79 \$1,072 81 397,866 20 \$119	\$48,565,131
Average Amount to be forgiven for all participating customers \$1,552 \$1,398 \$1,530 \$1,454 \$1,171 \$1,143 \$1,126 \$1,107 \$1,097 \$1,088 \$1. Total installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$367,456 \$422,847 481,556 473,705 482,651 489,371 438, Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$1,632 \$422,847 481,556 473,705 482,651 489,371 438, Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD \$1,424 \$119 \$1122 \$ Average arrears balance not yet forgiven TBD TBD TBD TBD TBD TBD \$1,632 \$1,624 \$1,605 \$1,533 \$1,475 \$1,424 \$1 Average arrearage balance as a percentage of the total balance TBD TBD TBD TBD TBD 87,189 90,61% 90,81% 88,797.02% 8	179 \$1,072 181 397,866 20 \$119	
Total installment amount for all RI AMP customers TBD TBD TBD TBD TBD TBD Start 441,556 473,705 482,651 489,371 438, 430,371 438,371 437,375 444,373 419 \$119 \$124 \$14 \$124 \$14 \$155 413,375 \$1,424 \$1,19 \$119 \$124 \$1,424 \$1,632 \$1,632 \$1,632 \$1,632 \$1,632 \$1,633 \$3,475 \$1,424 \$1, 424 \$1,19 \$119 \$124 \$1,19 \$1,242 \$1, 433 \$3,050,048 \$4,856,528 \$5,648,427 \$6,091,493 \$5,720,408 \$4,921 Total Amount of Arrears Outstanding \$5,681,442 \$5,126,313 \$3,950,048 \$4,856,528	81 397,866 20 \$119	\$1.235
Average installment amount for all RI AMP customers TBD TBD TBD TBD TBD TBD S124 \$124 \$119 \$119 \$122 \$ Average arrears balance not yet forgiven TBD TBD TBD TBD TBD \$1,605 \$1,533 \$1,475 \$1,424 \$11 \$1,424 \$11 Average arrears balance not yet forgiven TBD TBD TBD TBD \$1,605 \$1,533 \$1,475 \$1,424 \$11 Average arrears balance not yet forgiven TBD TBD TBD TBD \$1,605 \$1,533 \$1,475 \$1,424 \$11 Average arrears balance not yet forgiven TBD TBD TBD 80.01% 90.01% \$1,605 \$1,533 \$1,424 \$11 Average arrears bulance not yet forgiven as a percentage of the total balance TBD TBD TBD 87.18% 90.01% \$2,127.44 \$1.424 \$11 Total Amount of Arrears Outstanding \$5,618,422 \$5,159.01 \$5,126.31 \$3,950.048 \$4,856,528 \$5,614.245<	20 \$119	
Average arrears balance not yet forgiven TBD TBD TBD TBD TBD \$1,632 \$1,624 \$1,605 \$1,533 \$1,475 \$1,424 \$1, Average arrears balance as a percentage of the total balance TBD TBD TBD TBD TBD \$1,632 \$1,624 \$1,605 \$1,533 \$1,475 \$1,424 \$1, Average arrears balance as a percentage of the total balance TBD TBD TBD TBD TBD 81,813 \$90,61% 90.81% 88.73% 87.02% 85.12% 81.12% \$1,424 \$1, 51,203 \$5,424 \$5,159,10 \$5,126,313 \$3,950,048 \$4,856,528 \$5,548,427 \$6,014,055,720,409 \$5,720,409 \$4,921 Forgiveness Credits Applied during the reporting period \$156,807 \$227,533 \$74,726 \$221,488 \$280,167 \$120,388 \$184,499 \$279,380 \$185,079 \$298,842 \$271		\$3,553,534
Average arrearage balance as a percentage of the total balance TBD TBD TBD 87.18% 90.61% 90.81% 88.73% 87.02% 85.12% 81.1 Total Amount of Arrears Outstanding \$5,681,842 \$5,155,910 \$5,126,313 \$3,950,048 \$4,856,528 \$5,548,427 \$6,094,054 \$5,979,010 \$5,720,409 \$4,921 Forgiveness Credits Applied during the reporting period \$158,907 \$227,533 \$74,726 \$221,488 \$280,167 \$120,388 \$184,489 \$279,380 \$185,079 \$299,842 \$271	E0 01 000	\$121
Total Amount of Arrears Outstanding \$5,681,842 \$5,155,910 \$5,126,313 \$3,950,048 \$4,856,528 \$5,6211,245 \$6,094,054 \$5,979,010 \$5,720,409 \$4,921 Forgiveness Credits Applied during the reporting period \$158,907 \$227,533 \$74,726 \$221,488 \$280,167 \$120,388 \$184,489 \$279,380 \$185,079 \$299,842 \$271,	5Z \$1,303	\$1,494
Forgiveness Credits Applied during the reporting period \$158,907 \$227,533 \$74,726 \$221,488 \$280,167 \$120,388 \$184,489 \$279,380 \$185,079 \$299,842 \$271,	5% 79.28%	86.33%
	57 \$4,344,614	\$63,589,956
Total Exercisences Credits (count) TBD TBD TBD TBD 1871 1154 1713 2.611 1.729 2.690 2	\$205,466	\$2,508,941
	81 1,928	16,277
Average Monthly Forgiveness Credit \$98 \$99 \$97 \$96 \$99 \$104 \$108 \$107 \$107 \$111 \$	05 \$107	\$103
Number of Participants Receiving LIHEAP TBD TBD TBD TBD TBD TBD 117 161 274 0 0	3 0	555
Percentage of Participants Receiving LIHEAP TBD TBD TBD TBD TBD TBD 3.42% 4.16% 6.89% 0.00% 0.00% 0.00%	3% 0.00%	2.08%
Total fuel assistance payments TBD TBD TBD TBD \$87,563 \$126,604 \$207,905 \$0 \$4		\$426,517
ELECTRIC ONLY	I	
January February March April May June July August September October Novem	er December	YTD 2018
	60 2,178	2,140
	15 138	3,551
Customers Removed - Complete 20 14 6 22 31 57 45 34 22 29	7 13	300
	55 292	2.423
Customers Removed - Cancelled 54 41 76 48 71 118 73 79 50 92	74 46	822
Total Customer Payments \$101,653 \$109,672 \$62,774 \$51,876 \$169,725 \$192,223 \$236,392 \$276,443 \$239,595 \$293,785 \$260,		\$2,220,095
Total Amount to be Forgiven For All Participating Customers \$3,105,865 \$2,813,123 \$2,792,238 \$2,029,074 \$2,182,566 \$2,403,872 \$2,678,620 \$2,758,119 \$2,802,564 \$2,782,032 \$2,530		\$31,205,323
Average Amount to be forgiven for all participating customers \$1,573 \$1,424 \$1,552 \$1,458 \$1,162 \$1,162 \$1,137 \$1,123 \$1,104 \$1,090 \$1,081 \$1,		\$1,237
Total installment amount for all RI AMP customers TBD TBD TBD TBD TBD S240,909 \$272,687 \$310,498 \$323,909 \$337,938 \$347,575 \$319,		\$2,445,563
	35 \$134	\$132
Average arrears balance not vet forgiven TBD TBD TBD TBD \$1.661 \$1.665 \$1.588 \$1.524 \$1.458 \$1.		\$1,536
Average Arrearage balance how to grant and the total balance TBD TBD TBD TBD TBD TBD TBD 86.45% 99.78% 90.21% 88.44% 86.98% 85.11% 82.1		86.14%
Total Amount of Arrears Outstanding \$3,802,502 \$3,487,055 \$3,483,641 \$2,689,419 \$3,120,288 \$3,514,004 \$3,950,789 \$3,969,359 \$3,918,983 \$3,752,557 \$3,273		\$41,904,980
Torgiveness Credits Applied during the reporting period \$10,025 \$153,422 \$51,876 \$154,308 \$279,538 \$81,237 \$121,309 \$175,992 \$121,777 \$187,830 \$173,0		\$1,744,896
	66 1,268	10,593
	04 \$106	\$103
Number of Participants Receiving LIHEAP TBD TBD TBD TBD TBD 24 39 49 0 0	04 0100	112
Number of Participants Receiving LITEAP 160 160 160 160 160 24 33 49 0 0 0 9 160 160 160 160 160 00% 0.00% 0.0	0 0.00%	0.68%
	0.00%	0.00 %
GAS ONLY		
	er December	YTD 2018
	79 1,156	1,194
Customers Newly Added to AMP Agreement TBD TBD TBD TBD TBD TA0 372 253 217 169 204	90 68	2,113
	5 6	114
	17 165	1,397
Customers Removed - Cancelled 26 14 24 0 26 49 19 29 12 29	27 18	273
Construintes relations Zol 14 21 43 13 23 12 23 Total Customer Payments \$43,419 \$60,855 \$24,510 \$22,849 \$52,188 \$86,945 \$112,661 \$127,267 \$105,209 \$110,961 \$94,		\$918.845
Total Amount be Forgiven For All Participating Customers \$1,573,133 \$1,401,161 \$1,375,6339 \$1,016,298 \$1,299,996 \$1,499,938 \$1,678,333 \$1,642,113 \$1,586,599 \$1,395		\$17.359.808
Average Amount to be forgiven for all participating outsimers \$1,573,153 \$1,347 \$1,488 \$1,448 \$1,448 \$1,185 \$1,152 \$1,132 \$1,110 \$1,90,359 \$1,448 \$1,152 \$1,132 \$1,110 \$1,90,359 \$1,51,510 \$1,5		\$1,230
Average Andon to be folgeren for an Pandopami Costonies \$1,513 \$1,547 \$1,466 \$1,446 \$1,155 \$1,152 \$1		\$1,230
	64 \$105,436 93 \$91	\$1,107,971
Average mistaliment amount of all KI AWP CostOnters 1D0 1D0 1D0 1D0 3113 3113 310 356 356 Average mistaliment amount of all KI AWP CostOnters 1D0 1D0 1D0 1D0 3103 3115 3115 3115 3115 350 356		\$1,420
		\$1,420
Total Amount of Arrears Outstanding \$1,879,340 \$1,686,856 \$1,642,671 \$1,260,629 \$1,736,240 \$2,034,423 \$2,260,456 \$2,124,695 \$2,000,027 \$1,967,812 \$1,640,010 Total Amount of Arrears Outstanding \$1,879,340 \$1,668,856 \$1,642,671 \$1,260,629 \$1,736,240 \$2,034,423 \$2,260,456 \$2,124,695 \$2,000,027 \$1,967,812 \$1,648 Total Amount of Arrears Outstanding \$1,879,340 \$1,668,856 \$1,972,910 \$2,034,423 \$2,260,456 \$2,124,695 \$2,000,027 \$1,967,812 \$1,648 Total Amount of Arrears Outstanding \$1,879,340 \$1,879,940 \$2,034,423 \$2,260,456 \$2,124,695 \$2,000,027 \$1,967,812 \$1,648 Total Amount of Arrears Outstanding \$1,879,940 \$1,969,940 <td></td> <td>\$21,684,976</td>		\$21,684,976
Forgiveness Credits Applied during the reporting period \$48,702 \$74,111 \$22,849 \$67,180 \$129,024 \$39,151 \$63,140 \$103,388 \$63,302 \$112,012 \$98, Table Control of the		\$892,400
	15 660	5,684
	08 \$108	\$103
Number of Participants Receiving LIHEAP TBD TBD TBD TBD TBD TBD 93 122 225 0 0 0	3 0	443
Percentage of Participants Receiving LIHEAP TBD TBD TBD TBD TBD 7.14% 8.22% 15.23% 0.00% 0.00% 0.0	3% 0.00%	4.40%
	1	

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450	4,328	4.016	3,608		3,815
Customers Newly Added to AMP Agreement	314		407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14		18	18	19	13	26	32	28		30		266
Customers Removed - Complete	19		16	6	221	191	127	90	90	109	64		1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66		983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334.048	\$394,512	\$386,637	\$436,941	\$402,613	\$374,185	\$363,475	\$292,181	\$297,639	\$4,216,655
Total Amount to be Forgiven For All Participating Customers	\$3.367.015	\$3,319,790	\$3.382.803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135	\$4,726,112	\$4,573,592	\$4,213,028	\$3,785,140	\$3,460,132	\$48.697.628
Average Amount to be forgiven for all participating customers	\$3,307,013	\$3,319,790	\$3,382,803 \$1.072	\$1,078	\$1,071,075	\$4,759,787	\$4,790,135	\$4,720,112	\$4,573,592	\$4,213,028	\$1.049	\$3,400,132	\$90,231
Total installment amount for all RI AMP customers	\$377.799	\$371.416	\$393.848	\$421.907	\$517.288	\$510.340	\$491.304	\$468.514	\$453.278	\$416.040	\$356.591	\$313.598	\$5.091.924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99	\$95	\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268	\$1,230	\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6.077.133	\$6,197,829	\$6,015,394	\$6,763,718	\$5,225,676	\$4,573,639	\$4,042,116	\$60,355,944
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222.834	\$225.890	\$233.601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329	\$261,996	\$2,955,822
Total Forgiveness Credits (count)	⇒211,516 2004	\$214,796	222,034 2172	\$225,890 2282	2,283	\$206,539 2,083	3,034	\$264,306 2,769	\$254,523	3,073	م 225,329 2.244	3261,996	\$2,955,822
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
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ELECTRIC ONLY	lanuari	Fabruary	Marsh	Am =11	Merry	lum -	Labor.	A	Contractor	Ontohan	Mayamba	Deservit	VTD 0040
Number of Oustances Astiss	January	February	March	April	May	June	July	August	September			December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11		12	11	12	9	19	23	22	23	26		194
Customers Removed - Complete	12		11	5	136	109	70	63	73		48		661 2.722
Customers Removed - Defaulted	291	235	177	189	197	142	205	195	222	-	246		,
Customers Removed - Cancelled	36	28	\$220.464	51 \$227.240	67 \$280.657	72 \$169.456	89 \$202.106	89 \$280,006	87	86	49 €210-282		744
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996	\$276,876	\$262,582	\$219,383		\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507	\$2,876,706		\$2,423,575		\$30,410,078
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amouth for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119 \$1.342	\$119	\$115 \$1,270	\$111	\$125 \$1.316
Average arrears balance not yet forgiven	\$1,294 77.65%	\$1,279 75.95%	\$1,228 74.01%	\$1,267 75.14%	\$1,390 82.40%	\$1,397 84.10%	\$1,402 83.97%	\$1,371	\$1,342 81.87%	\$1,310		\$1,236	\$1,316 79.35%
Average Arrearage balance as a percentage of the total balance								82.56%		80.67%	78.23%	75.66%	
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999 \$138,519	\$2,451,544 \$146,260	\$2,708,570	\$3,611,568	\$3,768,012 \$134,050	\$3,851,053	\$3,790,822 \$182,914	\$3,688,734	\$3,384,070 \$1,196,441	\$2,980,742 \$144,729		\$38,051,522
Forgiveness Credits Applied during the reporting period	\$136,710		\$146,260 1430	\$143,639 1453	\$152,262	\$134,050 1.335	\$185,372						\$2,886,953
Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	1297 \$105	1313 \$105	\$102	\$99	1,482 \$103	\$100	1,903 \$97	1,801 \$102	1,607 \$101	1,964 \$100	1,462 \$99	1,614 \$101	\$18,661 \$101
Number of Participants Receiving LIHEAP	\$105	\$105 65	3102 14	43	132	\$100 46	50	φ102 5	ı 101 چ	\$100 G			368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	46	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0.00%	\$2,110	\$283,689
Total Tuel Assistance Tayments	ψυ	ψ30,201	ψ11,020	402,04 <i>1</i>	ψ102,1 4 3	ψ 37 ,020	457,037	ψ0,003	ψ000	ψ0,334	ψυ	ψ2,110	\$203,009
													φU
GAS ONLY		I											
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1.102	1.115	1.158	1.322	1.685	1.761	1,748	1.686	1.580	1.433	1.261	1,147	1.417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6		4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17		16		339
Customers Removed - Defaulted	151	131	102	96	124	93	151	159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	\$83,114	\$79.335	\$95,243	\$106,699	\$113.855	\$118,481	\$133,745	\$112.618	\$97,309	\$100.893	\$72,799	\$74,793	\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474		\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683		\$1,816,605	\$1,706,486	\$1,544,338	\$1,361,565		\$18,297,180
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190	\$109,104	\$87,063	\$75,715	\$1,517,141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69	\$66	\$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	\$1,841,606	\$1,592,897	\$1,399,288	\$21,305,443
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394	\$91,796	\$118,567	\$80,599	\$98,667	\$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105	\$107	\$107	\$103	\$104	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2.576	2,431	2.477	2.130	1.890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244		215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26		16	10		16		7	5	5	10		125
Customers Removed - Complete	57		111	125	242	207	140	110	82	96	66		1.351
Customers Removed - Defaulted	369		164	30	72	411	70	380	246	272	202	149	2,670
	52		42	27	25	39	70	380	240	69	39	149	2,070
Customers Removed - Cancelled	-	-					10		01			00	
Total Customer Payments	\$ 261,536.60		¥ = · · · · · • · • ·	\$ 227,193.48			\$ 222,891.48			\$ 163,483.87			\$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08		\$ 2,685,543.48		\$ 2,580,344.40			\$1,728,987.24			\$29,144,342.64
Average Amount to be forgiven for all participating customers	\$ 1,050.47		\$ 1,054.96	φ 1,000.10	\$ 1,042.52	φ 1,000.111	\$ 1,041.72	\$ 1,052.95	\$ 1,065.06	φ 1,011.00	\$ 1,081.87		\$1,058.86
Total installment amount for all RI AMP customers	\$ 291,721.24	\$ 275,633.26			\$ 283,274.84		\$ 267,544.39	\$ 231,781.77	\$ 208,099.97		\$ 174,737.84	\$ 162,095.55	\$2,921,103.34
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	+	\$ 109.96	• • • • • •	\$ 108.01	\$ 108.81	\$ 110.10	\$ 113.87		\$ 113.75	\$107.21
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46	\$ 1,208.16	\$ 1,349.63	\$ 1,345.99	\$ 1,387.55	\$ 1,435.80	\$ 1,445.51	\$ 1,464.99	\$ 1,457.09	\$ 1,324.06
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%	81.13%	81.59%	81.37%	80.60%	79.69%	77.17%
Total Amount of Arrears Outstanding	\$ 3,686,780.76	\$ 3,489,756.39	\$ 3,379,972.96	\$ 3,272,236.35	\$ 3,112,230.51	\$ 3,280,951.92	\$ 3,334,022.73	\$ 2,955,483.61	\$ 2,713,663.94	\$ 2,331,609.72	\$ 2,216,538.87	\$ 2,076,358.30	\$35,849,606.06
Forgiveness Credits Applied during the reporting period	\$ 230,961.67	\$ 209,126.60	\$ 216,512.36	\$ 170,471.22	\$ 155,736.07	\$ 151,673.10	\$ 148,129.19	\$ 158,802.29	\$ 121,742.34	\$ 132,804.63	\$ 115,802.66	\$ 90,791.69	\$ 1,902,553.82
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548	1,607	1,212	1,306	1,139	899	19,214
Average Monthly Forgiveness Credit	\$ 103.29	\$ 100.92	\$ 97.30	\$ 95.66	\$ 97.27	\$ 95.57	\$ 95.69	\$ 98.81	\$ 100.44	\$ 101.68	\$ 101.67	\$ 100.99	\$ 99.11
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29	13	50	0	0	0	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
Total Fuel Assistance Payments	\$ 62.083.00		\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7,290.00	\$ 23,674.00	\$ 11,133.85	\$ 41,078.00	\$ -	¢.00%	\$ -	\$601,323.87
TUTAL TUTE ASSISTENCE FAYITETIS	ψ 02,003.00	φ 321,300.02	φ 34,020.00	ψ 32,109.00	φ 01,304.00	φ 1,290.00	φ 23,074.00	ψ ΙΙ,Ι33.65	φ 41,070.00	ψ -	ψ -	ψ -	JUU1, JZ 3.07
ELECTRIC ONLY	-												
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729	1,513	1,332	1,149	1,091	1,037	1,569
Customers Newly Added to AMP Agreement	163		149	95	122	319	213	101	111	103	108	107	1,755
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8	6	3	2	8	2	88
Customers Removed - Complete	35	41	65	76	145	122	83	79	66	68	47	28	855
Customers Removed - Defaulted	246	215	103	20	50	261	45	233	180	193	134	106	1,786
Customers Removed - Cancelled	39	34	30	21	21	32	59	35	58	51	29	28	437
Total Customer Payments	\$ 200.069.93	\$ 179,984.69	\$ 182,036.23	\$ 174,911.46	\$ 176,445.85	\$ 169,987.14	\$ 175,765.96	\$ 162,725.75	\$ 156,984.88	\$ 132,737.47	\$ 124,408.67	\$ 126,114.86	\$1,962,172.89
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80	\$ 1,929,624.60			\$ 1,757,125.92		\$ 1,748,503.68	\$ 1,546,202.16	\$ 1,381,086.84	\$ 1,202,054.16		\$ 1,115,811.72	\$19,405,621.92
Average Amount to be forgiven for all participating customers	\$ 1.027.34	\$ 1.033.54	\$ 1,026.04	\$ 1,022.65	\$ 1,013.33	\$ 1,021.36	\$ 1,011.28	\$ 1.021.94	\$ 1,036.85	\$ 1,046.17	\$ 1,066.40	\$ 1,075.99	\$1,033.57
Total installment amount for all RI AMP customers	\$ 217.878.34	\$ 208 932 77	\$ 217.114.72	\$ 222,248,32	\$ 217.050.36	\$ 202.051.95	\$ 205,953,24	\$ 181.630.15	\$ 165.421.06		\$ 142.840.72	\$ 134.598.40	\$2.264.275.04
		¢ 200,002.11	* /	. ,	•		*	• • • • • •	,		1 1. 1	+	
Average installment amouth for all RI AMP customers	\$ 108.34	\$ 111.90	\$ 117.23	\$ 120.52	\$ 125.17	\$ 120.70	\$ 119.11	\$ 120.04	\$ 124.18	\$ 129.29	\$ 130.92	\$ 129.79	\$121.43
Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11	\$ 1,195.67	\$ 1,165.92	\$ 1,182.69	\$ 1,334.19	\$ 1,333.68	\$ 1,362.64	\$ 1,426.88	\$ 1,421.77	\$ 1,475.68	\$ 1,478.74	\$1,314.69
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%	80.87%	81.77%	81.51%	81.15%	80.43%	77.39%
Total Amount of Arrears Outstanding	\$ 2,385,580.88	\$ 2,263,019.06	\$ 2,214,381.43		\$ 2,050,795.71		\$ 2,305,945.92		\$ 1,900,609.93	\$ 1,633,614.75			\$24,342,456.65
Forgiveness Credits Applied during the reporting period	\$ 146,310.11			\$ 111,823.70						\$ 92,177.42			\$1,262,869.19
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072	1,152	876	935	812	644.99.52	12,433
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01	\$ 95.14	\$ 97.62	\$ 98.58	\$ 98.98	\$-	\$88.31
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13	5	12	0	0	0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments	\$ 36,213,00	\$ 74.091.02	\$ 7,121.00	\$ 4.584.00	\$ 10,793,00	\$ 3,575.00	\$ 11.284.00	\$ 4.935.85	\$ 11.458.00	\$-	\$ -		\$164.054.87
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GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1,078	999	959	928	842	757	748	617	558	464	422	388	730
Customers Newly Added to AMP Agreement	81	999 73	959 66	928	042 74	138	82	49	200	464	422		
	10	73	00	40	/4	130	02	49	44	30	30	37	37
New Enrollments that were "transferred plans"		2	4	1	3	4	3	1	2	3	2	12	
Customers Removed - Complete	22			49	97	85	57	31	16	28	19		496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66	79	68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26	18	10	11	148
Total Customer Payments	\$ 61,466.67		\$ 59,682.14	\$ 52,282.02	\$ 53,141.84	\$ 49,821.66	\$ 47,125.52	\$ 43,260.24	\$ 38,051.75	\$ 30,746.40		\$ 24,139.81	\$544,429.85
Total Amount to be Forgiven For All Participating Customers	\$ 1,178,915.28	\$ 1,105,388.76		\$ 1,026,181.56	\$ 928,417.56	¢ 010,002.10	\$ 831,840.72	\$ 696,585.24		φ 020,000.00	\$ 473,430.84	\$ 430,814.52	\$9,738,720.72
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08	\$ 1,128.98	\$ 1,132.42	\$ 1,135.63	\$ 1,121.87	\$ 1,110.34	\$1,114.53
Total installment amount for all RI AMP customers	\$ 73,842.90	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73	\$ 61,591.15	\$ 50,151.62	\$ 42,678.91	\$ 35,129.81	\$ 31,897.12	\$ 27,497.15	\$656,828.30
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34	\$ 81.28	\$ 76.48	\$ 75.71		\$ 70.86	\$75.47
Average arrears balance not vet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43	\$ 1,448.63	\$ 1,457.08	\$ 1,504.29	\$ 1,437.37	\$ 1,399.21	\$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding	\$ 1.301.199.88	\$ 1.226.737.33	\$ 1.165.591.53		\$ 1,061,434.80		\$ 1.028.076.81	\$ 893.805.73	\$ 813.054.01		\$ 606.570.66	\$ 542.896.45	\$11.507.149.41
Forgiveness Credits Applied during the reporting period	\$ 84,651.56	• , •, • • •			\$ 53,762.50	• / · / · · · ·	\$ 49,485.07	• • • • • • •		\$ 40,627.21		• • • • •	
Total Forgiveness Credits Applied during the reporting period	\$ 64,001.00 810	\$ 73,645.69 720	\$ 79,364.53 781	\$ 56,647.52 582	\$ 53,762.50 524	\$ 51,938.44 500	\$ 49,405.07 476	\$ 49,192.09 455	کے عر ی کر چ	\$ 40,627.21 371	\$ 35,429.31 327	\$ 20,097.59	\$ 639,664.63
										÷	¢=:		\$ 104.84
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64	\$ 100.76	\$ 102.60	\$ 103.87	\$ 103.96	\$ 108.11	\$ 107.80	\$ 109.50	\$ 108.34	\$ 104.69	
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00	\$ 12,390.00	\$ 6,198.00	\$ 29,620.00	ş -	\$-	ş -	\$ 437,269.00
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GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408					U		ruguot	Coptonisoi			2000	1,379
Customers Newly Added to AMP Agreement	182			1								1	315
New Enrollments that were "transferred plans"	12												14
Customers Removed - Complete	32			1								1	87
Customers Removed - Defaulted	141			1								1	277
Customers Removed - Cancelled	47												106
Total Customer Payments		\$ 134,886.40			<u> </u>								\$265,860.96
Total Amount to be Forgiven For All Participating Customers		\$ 1,513,656.12			<u> </u>								\$3,063,222.00
					<u> </u>								\$3,003,222.00
Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers					<u> </u>								
		\$ 159,232.41			↓								\$320,222.61
Average installment amount for all RI AMP customers	\$ 114.33				<u> </u>								\$116.18
Average arrears balance not yet forgiven	\$ 1,491.11												\$ 1,511.04
Average arrearage balance as a percentage of the total balance	79.96%	79.81%			ļ'								79.89%
Total Amount of Arrears Outstanding		\$ 2,065,265.06											\$4,164,754.03
Forgiveness Credits Applied during the reporting period		\$ 102,182.00											\$ 188,052.30
Total Forgiveness Credits (count)	806	975											1,781
Average Monthly Forgiveness Credit	\$ 106.53	\$ 104.80											\$ 105.67
Number of Participants Receiving LIHEAP	49	20											69
Percentage of Participants Receiving LIHEAP	3.48%	1.48%											2.48%
Total Fuel Assistance Payments	\$ 39,262.00	\$ 14,461.00											\$53,723.00
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ELECTRIC ONLY	+	1. I			·	1					1		
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043		March	- Opini	may	Julie	July	August	Septembel	OCIODEI	November	December	1,024
Customers Newly Added to AMP Agreement	1,043				<u> </u>								1,024
					<u> </u>								
New Enrollments that were "transferred plans"	9				ļ!								11
Customers Removed - Complete	19	-											59
Customers Removed - Defaulted	98				ļ!								196
Customers Removed - Cancelled	36												75
Total Customer Payments		\$ 112,465.28											\$219,722.83
Total Amount to be Forgiven For All Participating Customers	\$ 1,143,335.16	\$1,126,663.44											\$2,269,998.60
Average Amount to be forgiven for all participating customers	\$ 1,096.19	\$ 1,122.17											\$1,109.18
Total installment amount for all RI AMP customers	\$ 134,552.14	\$ 131,072.15											\$265,624.29
Average installment amoutn for all RI AMP customers	\$ 129.00	\$ 130.54											\$129.77
Average arrears balance not yet forgiven	\$ 1.515.03												\$1,541,42
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%											80.56%
Total Amount of Arrears Outstanding		\$ 1,574,089.83		1								1	\$3,154,268.03
Forgiveness Credits Applied during the reporting period		\$ 75,758.84											\$128,518.00
Total Forgiveness Credits (count)	φ <u>02,700.10</u> 595												1,323
Average Monthly Forgiveness Credit	\$ 105.47												\$104.77
Number of Participants Receiving LIHEAP	3 103.47			-								-	24
	1.72%				<u> </u>								1.16%
Percentage of Participants Receiving LIHEAP					<u> </u>								
Total Fuel Assistance Payments	\$ 15,769.00	\$ 4,686.00			ļ'								\$20,455.00
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	345	March	April	May	June	July	August	September	October	November	December	355
Customers Newly Added to AMP Agreement		345 29	March	April	May	June	July	August	September	October	November	December	355
	365 40 3	345 29 8 0	March	April	May	June	July	August	September	October	November	December	355 69
Customers Newly Added to AMP Agreement	365	345 29 8 0	March	April	May	June	July	August	September	October	November	December	
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans"	365 40 3	345 29 0 15	March	April	May	June	July	August	September	October	November	December	355 69 3 28
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted	365 40 3 13	345 29 0 15 3 38	March	April	May	June	July	August	September	October	November	December	355 69
Customers Newly Added to AMP Agreement New Enrolliments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled	365 40 3 13 43	345 29 0 15 38 20	March	April	May	June	July	August	September	October	November	December	355 69 28 81 31
Customers Newly Added to AMP Agreement New Enrollments that were 'transferred plans' Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments	365 40 3 13 43 43 11 \$ 23,717.01	345 29 0 15 38 20 \$ 22,421.12	March	April	May	June	July	August	September	October	November	December	355 69 28 28 81 31 \$46,138.13
Customers Newly Added to AMP Agreement New Enrollments that were 'transferred plans' Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers	365 40 3 13 43 11 \$ 23,717.01 \$ 406,230.72	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68	March	April	May	June	July	August	September	October	November	December	355 65 28 81 31 \$46,138.13 \$793,223.40
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers	365 40 3 13 43 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71	March	April	May	June	July	August	September	October	November	December	355 69 28 81 31 \$46,138.13 \$793,223.40 \$1,117.34
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Compiete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers	365 40 3 13 43 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 \$46,138.13 \$793,223.40 \$1,117.32 \$54,598.32
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total stallment amount for all RI AMP customers Average Installment amount for all RI AMP customers	365 400 33 113 \$23,717.01 \$406,230.72 \$1,112.96 \$26,438.06 \$26,438.06 \$72.43	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 81.62	March	April	May	June	July	August	September	October	November	December	355 65 226 81 \$46,138.13 \$793,223.40 \$1,117.34 \$54,598.32 \$77.03
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers	365 400 33 13 43 13 43 43 43 43 43 43 43 43 43 43 43 43 43	345 29 0 15 38 22,421.12 326,992.68 1,121.71 28,160.26 \$ 1,121.71 28,160.26 \$ 1,423.69	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 3 \$46,138.12 \$793,223.40 \$1,117.34 \$54,598.32 \$54,598.32 \$77.03 \$1,423.23
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be forgiven for all participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average arrears balance not yet forgiven Average arrears balance as a percentage of the total balance	365 40 33 13 43 5 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08%	345 29 0 15 386,992,68 \$ 1,121,71 \$ 28,160,26 \$ 81,62 \$ 1,423,69 77,61%	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 3 \$46,138.12 \$793,223.44 \$1,17.34 \$54,598.32 \$77.02 \$ 1,423.23 77.85%
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Average Amount to be forgiven for all Participating customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Arban out of Arrears Outstanding	365 40 33 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77	345 29 0 15 38 22,421.12 38,992.68 3,36,992.68 3,1,21.71 \$ 28,160.2 \$ 1,423.69 77.61% \$ 491,175.23	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 3 \$46,138.1 \$793,223.4 \$77,02 \$1,117.3 \$54,598.3 \$77.02 \$1,422.32 777.85 \$1,010,486.00
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Daracleled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average arears balance ont yet forgiven Average Arrearge balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period	365 40 3 13 43 5 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14	345 29 0 15 38 200 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 7.7.61% \$ 491,175,23 \$ 26,423.16	March	April	May	June	July	August	September	October	November	December	355 66 22 28 8 3 3 \$46,138.1 \$793,223.4 \$1,117.3 \$54,598.3 \$77.05 \$1,423.23 \$1,010,486.00 \$1,010,486.00 \$49,534.30
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be forgiven for all participating Customers Average Amount to be forgiven for all participating customers Average Amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Custanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count)	365 40 33 13 43 523,717.01 5406,230.72 51,112.96 526,438.06 572.43 51,422.76 78.08% 5519,310.77 523,111.14 211	345 29 0 15 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 247	March	April	May	June	July	August	September	October	November	December	355 66 21 24 8 3 3 3 4 46,138.1 3 3 3 4 4,117.3 5 4,598.3 5 777.05 5 1,423.23 777.85 5 1,010.486.00 5 4,9534.30 4 5 4 5 4 5 5 4 5 5 4 5 5 1,014 8 5 7 7 1,0 5 7 7 1,0 7 7 2 8 7 7 7 7 7 7 2 7 7 7 7 7 7 7 7 7
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Daracleled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average arears balance ont yet forgiven Average Arrearge balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period	365 40 3 13 43 5 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14	345 29 0 15 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 247	March	April	May	June	July	August	September	October	November	December	355 66 21 24 8 3 3 3 4 46,138.1 3 3 3 4 4,117.3 5 4,598.3 5 777.05 5 1,423.23 777.85 5 1,010.486.00 5 4,9534.30 4 5 4 5 4 5 5 4 5 5 4 5 5 1,014 8 5 7 7 1,0 5 7 7 1,0 7 7 2 8 7 7 7 7 7 7 2 7 7 7 7 7 7 7 7 7
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be forgiven for all participating Customers Average Amount to be forgiven for all participating customers Average Amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Custanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count)	365 40 33 13 43 523,717.01 5406,230.72 51,112.96 526,438.06 572.43 51,422.76 78.08% 5519,310.77 523,111.14 211	345 29 0 15 38 20 \$ 32,421.12 \$ 386,992.68 \$ 1,121.71 \$ 386,992.68 \$ 1,121.71 \$ 386,992.68 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 247 \$ 106.97	March	April	May	June	July	August	September	October	November	December	355 66 3 22 8 3 \$46,138,11 \$793,223,44 \$1,117,34 \$54,598,37 \$1,423,23 77,859 \$1,010,466,00 \$49,534,300 \$49,534,500 \$40,535 \$40,555 \$40,555 \$40,555 \$40,555 \$40,555 \$40,555 \$40,555 \$40,555 \$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$40,555\$\$\$\$40,555\$\$\$\$40,555\$\$\$\$\$40,555\$\$\$\$\$\$40,555\$\$\$
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Dancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Average arount to be forgiven for all participating customers Average installment amount for all RI AMP customers Average arears balance on dy etf orgiven Average Arrears balance on dy etf orgiven Total Amount of Arrears Outstanding Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP	365 40 33 43 523,717.01 \$406,230,72 \$1,112.96 \$26,438.06 \$72.43 \$1,422.76 78.08% \$519,310.77 \$23,111.14 211 \$109.53	345 29 0 15 38 22,421.12 386,92.68 36,92.68 386,92.68 381,62 381,62 31,423,69 77,61% 3491,175,23 326,423,16 24,423,16 3491,175,23 326,423,16 3491,175,23 3491,175,175,23 3491,175,24,255,255,255,255,255,255,255,255,255	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 3 \$ 46,138,1 \$ 793,223,4 \$ 77,859 \$ 77,659 \$ 1,4423,23 77,859 \$ 1,0486,00 \$ 10,486,00 \$ 10,486,00 \$ 10,485,459 \$ 108,25 \$ 4,4554,598 \$ 108,25
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Average Amount to be forgiven for all Participating customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total installment amount for all RI AMP customers Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	365 40 3 3 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 \$ 109.53 31	345 29 0 15 386,992,68 31,423,69 77,61% 326,423,69 77,61% 326,423,69 77,61% 326,423,16 247 3106,97 14 4.05%	March	April	May	June	July	August	September	October	November	December	355 66 22 8 3 3 3 3 4 4 5 1,17,3 5 4,598,32 5 7,70,05 3 1,423,23 5 7,77,85% \$ 1,010,486,00 \$ 4,9534,300 \$ 4 4554